



The Childbirth Center at Northwest Hospital in Amarillo, Texas hums with the daily activities of welcoming new life and tending to the healthcare needs of growing families. The facility is designated as a Level III neonatal ICU, a Texas Ten Step Program facility by the Texas Department of State Health Services, and is recognized as a Blue Distinction® Center for Maternity Care by Blue Cross Blue Shield of Texas. But when the multi-stage condensing unit that controls the air units stopped functioning, the 26 birthing suites were no longer operational, and the hospital's facility team knew they had to act fast.

While medical staff moved patients, the facilities team called TD's service team. TD's Partners have worked at Northwest for years and are subject matter experts in the hospital's HVAC systems. Since TD's staff knew the history of the condenser, they quickly analyzed the issue and helped Northwest reach the decision to replace the unit.

The TD team worked rapidly to source a new condensing unit and move a crane onsite. Once the team disconnected the electrical and refrigeration lines, the crane hoisted the 6.5-ton condensing unit from the roof of the hospital, replacing it with a new condenser. The new system was started up and tested while the ductwork was reinsulated around the unit. TD coordinated closely with medical staff to reopen the birthing suites to patients as soon as the systems testing was completed.

The project was finished, and the birthing suites reopened within 24 hours. Northwest appreciated TD's rapid response and attention to detail. Through TD's knowledge of Northwest's HVAC systems and teamwork with the hospital's facility and medical staff, TD saved time and provided solutions to help Northwest continue its tradition of excellent patient care.

The TD Industries Difference

- Award-winning, nationally recognized safety program
- Experts in preventive maintenance and repairs
- Innovative technology to analyze building performance with proven solutions and results
- Continuous quality service and access to specialty knowledge that would be too expensive to maintain internally