

# SERVING UP SUPPORT AT UT-PERMIAN BASIN



## TD assists with renovation, repair of on-campus kitchen facility

As an urban university, the University of Texas Permian Basin (UTPB) in Odessa, Texas, has both commuter and on-campus students. The 5,000-plus student population is rapidly increasing, and with that growth comes opportunities for the university to expand its dining options.

To meet the demand for dining services, UTPB and its dining services manager, Chartwells Schools Dining Services, needed to renovate and repair commercial kitchen facilities in three campus buildings – the Student Activity Center, the Residential Dining Hall, and Mesa Market. With the tight labor market in West Texas, the university had struggled to find quality, sustainable maintenance service. The inconsistent quality of the preventative maintenance over the years had resulted in major equipment issues in the kitchen facilities. With much of the food preparation equipment in the Student Activity Center kitchen not functioning, the facility became additional storage space. The Mesa Market facility was built as a small snack room with counters and ice makers, but like the Student Activity Center kitchen, it wasn't being used. UTPB and Chartwells wanted to upgrade Mesa Market into a mini-convenience store to sell on-the-go meals, snacks, and coffee. The Residential Dining Hall was the only operational

### The TDIndustries Difference

- Servant leadership to provide campus wide maintenance support
- Experts in facility maintenance who go above and beyond to provide innovative solutions
- System troubleshooting to quickly identify issues and provide solutions
- Continuous quality service and access to specialty knowledge that would be too expensive to maintain internally





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kitchen on the campus, and much of the equipment was not functioning efficiently.

UTPB and Chartwells sought a long-term maintenance relationship with a trusted partner that would deliver value. Both UTPB staff and Chartwells knew TD's reputation as a quality, multi-discipline service provider, and TD was engaged for the renovation and repair of the kitchens.

As the renovations and upgrades for the UTPB kitchens proceeded, TD's service technicians worked closely with UTPB and Chartwells staff to troubleshoot and identify the source of equipment issues, while also repairing or replacing necessary equipment. The kitchen and serving area in the Student Activity Center had been dormant with limited use for years. Upgrades to the facility included replacing the dishwasher, grill, ice machine and bin, and relocating two open air merchandisers remote units. TD sourced the dishwasher and grill to meet the exact width, size and capacity of the previous models. The ice machine and bin were down-sized to provide a reliable, space-saving solution while meeting capacity needs. All equipment in the Residential Dining

Hall kitchen was repaired for full functionality and efficiency.

The Mesa Market was renovated with an espresso machine and a commercial ice machine moved from the SAC to help fulfill the goal of creating a mini-convenience store. TD installed an increased power supply for the espresso machine and reconfigured the backflow preventer and drain for the ice machine. The technicians worked within a line-item budget for each piece of equipment in the kitchens to manage costs, which resulted in cost savings for the university.

UTPB, Chartwells and TD have created a trusted partnership to manage the maintenance needs of the university. Complete with two fully functioning commercial kitchens and a mini-convenience store, UTPB can better serve the student population and has become a revenue source for the university. Chartwells has used the renovated facilities to expand service to the university. The work and dedication provided by the professionals involved in these projects has helped improve the campus experience for thousands of current and future students.

